

# Doing the Right Things, the Right Way

*Driving better results through the powerful combination of maintenance best practice and effective leadership.*

Mentors Psychology for Business has partnered with IDCON to deliver a **TWO-DAY WORKSHOP** designed for maintenance and reliability leaders.

## WHO SHOULD ATTEND?

Frontline maintenance leaders and managers.

## WHY SHOULD I ATTEND?

This dynamic workshop will build your capability in the essential leadership and team building skills needed to implement reliability and maintenance best practices to achieve the desired results in your organisation.

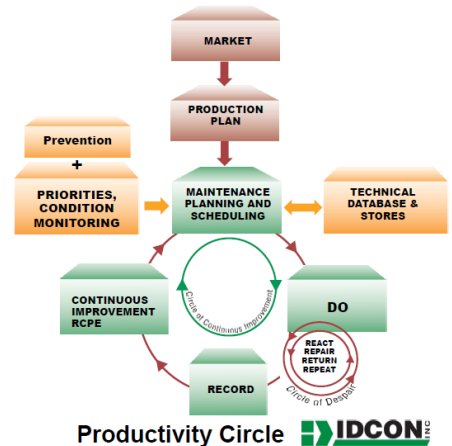
## MAINTENANCE BEST PRACTICE COMBINED WITH EFFECTIVE LEADERSHIP

Front-line maintenance leaders have a difficult job to stay in the 'circle of continuous improvement'. This workshop will help you avoid getting caught in the 'fire-fighting mode' of reacting to equipment breakdowns and other emergencies, and focus on essential equipment care and preventive maintenance.

While the traditional maintenance approach focuses almost exclusively on equipment and systems, the IDCON/Mentors philosophy extends this focus to include the critical role of leadership and achieving results through people. Without effective leadership, any attempt at maintenance best practice will fail.

### Workshop topics during the 2 day workshop include:

- Knowing how good you can be
- Lifting your standards
- Communicating your vision and strategy
- Changing the culture
- Breaking the cycle of despair
- Communicating expectations with clarity
- Taking charge of your time
- Delegation that works
- Delivering critical feedback
- Coaching for higher performance



## HOW DO I REGISTER?

Go to [www.right-things-right-way.eventbrite.com.au](http://www.right-things-right-way.eventbrite.com.au) to register for the workshop.

Workshop numbers are limited so we encourage your early registration to avoid disappointment.

Total investment required is \$1,800 per person (1-2 people) or \$1,600 per person (3+ people) GST Excl.

### Workshop Dates

Albury, 17-18 May 2016

Melbourne, 9-10 June 2016

Sydney, 21-22 July 2016

Perth, contact us for details

### Susan Nicholson, Partner Mentors Psychology for Business

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Susan has practised as a psychologist for more than 30 years, and was a founding partner of *Mentors Psychology for Business* in 1994. Susan has assisted CEO's, executive teams and middle managers within a range of private and public sectors. This work has included executive coaching and mentoring, team development programs, culture change initiatives and leadership development programs.

### Andrew Pringle, Managing Director IDCON Australasia

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Andrew is a consultant with IDCON. Since 1972, IDCON's reliability and maintenance strategies have been applied worldwide in virtually every type of industry. Andrew has more than 25 years of experience in maintenance management and reliability improvements in both line management and consulting roles, and specialises in the practical application of fundamental maintenance management concepts.